

# Maintenance & Handover (1 page)

What happens after the system is built — so you're never stuck.

## Every system ships with

- A **README** (EN/PL/NL as needed) explaining how it works and how to operate it.
- A short **walkthrough** (recorded video or live session) for you/your team.
- The **architecture diagram** from the design phase.

## Two ways forward — your choice

### A) Take it in-house

- You get full access to code, configuration and content.
- The README + walkthrough are enough for you or any developer to run and extend it.
- No ongoing fee.

### B) Light monthly care

- I keep the system updated, fix issues and make small changes.
- **Response within 2 business days** on reported issues.
- Optional content/automation add-ons (e.g. monthly articles).

## Warranty

- **30 days** after go-live: implementation bugs fixed at no extra cost.

## Off-boarding

- If you ever leave, I export everything, document the state, and remove my access.
- No hostage data, no hidden dependencies.